



Fair Work
OMBUDSMAN

Pay Guide - Social, Community, Home Care and Disability Services Industry Award [MA000100]

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Pay rates change from 1 July each year, the rates in this guide apply from the first full pay period on or after 01 December 2019.

Information about the definition and operation of allowances, penalties and overtime can be found in the [award](#) and the [Pay and Conditions Tool](#).

The best way to get general pay and conditions advice is to register for [My account](#) on our website. Once you have registered you can ask questions and save replies, view tailored information relevant to you and save pages, pay rates and awards.

The rates in this pay guide **don't apply** to employees in the Social and Community Services or Crisis Accommodation streams who were or would have been previously covered by a pre-modern award. Pay guides for these employees can be found on the [Social and community services industry pay rates](#) page on our website.

Equal Remuneration Order arrangements

An Equal Remuneration Order was made on 22 June 2012 with respect to employees in the Social and Community Services and Crisis Accommodation classifications of the award. The order preserves a transitional minimum wage applicable at the first full pay period on or after 01 July 2012 and provides an additional Transitional Equal Remuneration Payment (TERP). The TERP is introduced over 9 payments from the first full pay period on or after 01 December 2012 until the final pay period before 01 December 2020. Rates in this pay guide include the TERP.

The rates set out in this pay guide will change for all classifications from 01 July each year to take into account the Fair Work Commission's annual wage review and for Social and Community Services and Crisis Accommodation classifications will also change at 01 December each year to take into account the Equal Remuneration Order.

Disclaimer

The Fair Work Ombudsman is committed to ensuring that information available through this pay guide including data is accurate and incorporates changes to minimum rates of pay, allowances and penalty rates in the award as soon as they come into effect.

However, we cannot guarantee or accept any liability for the accuracy, reliability, currency or completeness of the information available in this pay guide. This is because, for example, there may be a delay between when a change takes effect, and when the information available in the guide is updated.

When considering information available in the pay guide about awards you should also have regard to the terms of the relevant award, which can be found through our [Awards page](#). If our information is inconsistent with the award, then the award applies.

If you need further assistance you can [contact us](#). Alternatively, you may wish to get independent advice from a union, employer association or lawyer on your particular circumstances.

We encourage you to [subscribe to email updates](#) to receive alerts when pay rates and entitlements change in this pay guide.

Rates of pay

Social and community services employee - Full-time & part-time

The rates in this guide **don't apply** to Social and community services employees who were or would have been previously covered by a pre-modern award. Pay guides for these employees can be found on the [Social and community services industry pay rates](#) page on our website.

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Classification	Weekly pay rate	Hourly pay rate	Saturday	Sunday	Public holiday	Afternoon shift	Night shift
Level 1 - pay point 1	\$805.50	\$21.20	\$31.80	\$42.40	\$53.00	\$23.85	\$24.38
Level 1 - pay point 2	\$832.70	\$21.91	\$32.87	\$43.82	\$54.78	\$24.65	\$25.20
Level 1 - pay point 3	\$862.50	\$22.70	\$34.05	\$45.40	\$56.75	\$25.54	\$26.11
Level 2 - pay point 1	\$1,038.84	\$27.34	\$41.01	\$54.68	\$68.35	\$30.76	\$31.44
Level 2 - pay point 2	\$1,071.36	\$28.19	\$42.29	\$56.38	\$70.48	\$31.71	\$32.42
Level 2 - pay point 3	\$1,104.00	\$29.05	\$43.58	\$58.10	\$72.63	\$32.68	\$33.41
Level 2 - pay point 4	\$1,133.50	\$29.83	\$44.75	\$59.66	\$74.58	\$33.56	\$34.30
Level 3 - pay point 1	\$1,158.60	\$30.49	\$45.74	\$60.98	\$76.23	\$34.30	\$35.06
Level 3 - pay point 2	\$1,191.96	\$31.37	\$47.06	\$62.74	\$78.43	\$35.29	\$36.08
Level 3 - pay point 3	\$1,217.32	\$32.03	\$48.05	\$64.06	\$80.08	\$36.03	\$36.83
Level 3 - pay point 4	\$1,242.19	\$32.69	\$49.04	\$65.38	\$81.73	\$36.78	\$37.59
Level 4 - pay point 1	\$1,330.81	\$35.02	\$52.53	\$70.04	\$87.55	\$39.40	\$40.27
Level 4 - pay point 2	\$1,365.62	\$35.94	\$53.91	\$71.88	\$89.85	\$40.43	\$41.33
Level 4 - pay point 3	\$1,400.69	\$36.86	\$55.29	\$73.72	\$92.15	\$41.47	\$42.39
Level 4 - pay point 4	\$1,431.90	\$37.68	\$56.52	\$75.36	\$94.20	\$42.39	\$43.33
Level 5 - pay point 1	\$1,517.59	\$39.94	\$59.91	\$79.88	\$99.85	\$44.93	\$45.93
Level 5 - pay point 2	\$1,550.15	\$40.79	\$61.19	\$81.58	\$101.98	\$45.89	\$46.91
Level 5 - pay point 3	\$1,586.30	\$41.74	\$62.61	\$83.48	\$104.35	\$46.96	\$48.00
Level 6 - pay point 1	\$1,655.00	\$43.55	\$65.33	\$87.10	\$108.88	\$48.99	\$50.08
Level 6 - pay point 2	\$1,691.60	\$44.52	\$66.78	\$89.04	\$111.30	\$50.09	\$51.20
Level 6 - pay point 3	\$1,728.20	\$45.48	\$68.22	\$90.96	\$113.70	\$51.17	\$52.30
Level 7 - pay point 1	\$1,787.94	\$47.05	\$70.58	\$94.10	\$117.63	\$52.93	\$54.11
Level 7 - pay point 2	\$1,825.43	\$48.04	\$72.06	\$96.08	\$120.10	\$54.05	\$55.25
Level 7 - pay point 3	\$1,862.66	\$49.02	\$73.53	\$98.04	\$122.55	\$55.15	\$56.37
Level 8 - pay point 1	\$1,936.62	\$50.96	\$76.44	\$101.92	\$127.40	\$57.33	\$58.60
Level 8 - pay point 2	\$1,974.56	\$51.96	\$77.94	\$103.92	\$129.90	\$58.46	\$59.75
Level 8 - pay point 3	\$2,012.78	\$52.97	\$79.46	\$105.94	\$132.43	\$59.59	\$60.92

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Classification	Overtime - Monday to Saturday - first 3 hours (full-time) or first 2 hours (disability services and part-time)	Overtime - Monday to Saturday - after 3 hours (full-time) or after 2 hours (disability services and part-time)	Overtime - public holiday	Less than 10 hour break between shifts	Broken shift - working beyond a 12 hour span - disability services work
Level 1 - pay point 1	\$31.80	\$42.40	\$53.00	\$42.40	\$42.40
Level 1 - pay point 2	\$32.87	\$43.82	\$54.78	\$43.82	\$43.82
Level 1 - pay point 3	\$34.05	\$45.40	\$56.75	\$45.40	\$45.40
Level 2 - pay point 1	\$41.01	\$54.68	\$68.35	\$54.68	\$54.68
Level 2 - pay point 2	\$42.29	\$56.38	\$70.48	\$56.38	\$56.38
Level 2 - pay point 3	\$43.58	\$58.10	\$72.63	\$58.10	\$58.10
Level 2 - pay point 4	\$44.75	\$59.66	\$74.58	\$59.66	\$59.66
Level 3 - pay point 1	\$45.74	\$60.98	\$76.23	\$60.98	\$60.98
Level 3 - pay point 2	\$47.06	\$62.74	\$78.43	\$62.74	\$62.74
Level 3 - pay point 3	\$48.05	\$64.06	\$80.08	\$64.06	\$64.06
Level 3 - pay point 4	\$49.04	\$65.38	\$81.73	\$65.38	\$65.38
Level 4 - pay point 1	\$52.53	\$70.04	\$87.55	\$70.04	\$70.04
Level 4 - pay point 2	\$53.91	\$71.88	\$89.85	\$71.88	\$71.88
Level 4 - pay point 3	\$55.29	\$73.72	\$92.15	\$73.72	\$73.72
Level 4 - pay point 4	\$56.52	\$75.36	\$94.20	\$75.36	\$75.36
Level 5 - pay point 1	\$59.91	\$79.88	\$99.85	\$79.88	\$79.88
Level 5 - pay point 2	\$61.19	\$81.58	\$101.98	\$81.58	\$81.58
Level 5 - pay point 3	\$62.61	\$83.48	\$104.35	\$83.48	\$83.48
Level 6 - pay point 1	\$65.33	\$87.10	\$108.88	\$87.10	\$87.10
Level 6 - pay point 2	\$66.78	\$89.04	\$111.30	\$89.04	\$89.04
Level 6 - pay point 3	\$68.22	\$90.96	\$113.70	\$90.96	\$90.96
Level 7 - pay point 1	\$70.58	\$94.10	\$117.63	\$94.10	\$94.10
Level 7 - pay point 2	\$72.06	\$96.08	\$120.10	\$96.08	\$96.08
Level 7 - pay point 3	\$73.53	\$98.04	\$122.55	\$98.04	\$98.04
Level 8 - pay point 1	\$76.44	\$101.92	\$127.40	\$101.92	\$101.92
Level 8 - pay point 2	\$77.94	\$103.92	\$129.90	\$103.92	\$103.92
Level 8 - pay point 3	\$79.46	\$105.94	\$132.43	\$105.94	\$105.94

Crisis accommodation employee - Full-time & part-time

The rates in this guide **don't apply** to Crisis accommodation employees who were or would have been previously covered by a pre-modern award. Pay guides for these employees can be found on the [Social and community services industry pay rates](#) page on our website.

Table 1 of 2

Classification	Weekly pay rate	Hourly pay rate	Saturday	Sunday	Public holiday	Afternoon shift
Level 1 - pay point 1	\$1,158.60	\$30.49	\$45.74	\$60.98	\$76.23	\$34.30
Level 1 - pay point 2	\$1,191.96	\$31.37	\$47.06	\$62.74	\$78.43	\$35.29
Level 1 - pay point 3	\$1,217.32	\$32.03	\$48.05	\$64.06	\$80.08	\$36.03
Level 1 - pay point 4	\$1,242.19	\$32.69	\$49.04	\$65.38	\$81.73	\$36.78
Level 2 - pay point 1	\$1,330.81	\$35.02	\$52.53	\$70.04	\$87.55	\$39.40
Level 2 - pay point 2	\$1,365.62	\$35.94	\$53.91	\$71.88	\$89.85	\$40.43
Level 2 - pay point 3	\$1,400.69	\$36.86	\$55.29	\$73.72	\$92.15	\$41.47
Level 2 - pay point 4	\$1,431.90	\$37.68	\$56.52	\$75.36	\$94.20	\$42.39
Level 3 - pay point 1	\$1,517.59	\$39.94	\$59.91	\$79.88	\$99.85	\$44.93
Level 3 - pay point 2	\$1,550.15	\$40.79	\$61.19	\$81.58	\$101.98	\$45.89
Level 3 - pay point 3	\$1,586.30	\$41.74	\$62.61	\$83.48	\$104.35	\$46.96
Level 4 - pay point 1	\$1,655.00	\$43.55	\$65.33	\$87.10	\$108.88	\$48.99
Level 4 - pay point 2	\$1,691.60	\$44.52	\$66.78	\$89.04	\$111.30	\$50.09
Level 4 - pay point 3	\$1,728.20	\$45.48	\$68.22	\$90.96	\$113.70	\$51.17

Table 2 of 2

Classification	Night shift	Overtime - Monday to Saturday - first 3 hours (full-time) or first 2 hours (part-time)	Overtime - Monday to Saturday - after 3 hours (full-time) or after 2 hours (part-time)	Overtime - public holiday	Less than 10 hour break between shifts
Level 1 - pay point 1	\$35.06	\$45.74	\$60.98	\$76.23	\$60.98
Level 1 - pay point 2	\$36.08	\$47.06	\$62.74	\$78.43	\$62.74
Level 1 - pay point 3	\$36.83	\$48.05	\$64.06	\$80.08	\$64.06
Level 1 - pay point 4	\$37.59	\$49.04	\$65.38	\$81.73	\$65.38
Level 2 - pay point 1	\$40.27	\$52.53	\$70.04	\$87.55	\$70.04
Level 2 - pay point 2	\$41.33	\$53.91	\$71.88	\$89.85	\$71.88
Level 2 - pay point 3	\$42.39	\$55.29	\$73.72	\$92.15	\$73.72
Level 2 - pay point 4	\$43.33	\$56.52	\$75.36	\$94.20	\$75.36
Level 3 - pay point 1	\$45.93	\$59.91	\$79.88	\$99.85	\$79.88
Level 3 - pay point 2	\$46.91	\$61.19	\$81.58	\$101.98	\$81.58
Level 3 - pay point 3	\$48.00	\$62.61	\$83.48	\$104.35	\$83.48
Level 4 - pay point 1	\$50.08	\$65.33	\$87.10	\$108.88	\$87.10
Level 4 - pay point 2	\$51.20	\$66.78	\$89.04	\$111.30	\$89.04
Level 4 - pay point 3	\$52.30	\$68.22	\$90.96	\$113.70	\$90.96

Family day care employee - Full-time & part-time

Table 1 of 2

Classification	Weekly pay rate	Hourly pay rate	Saturday	Sunday	Public holiday	Afternoon shift
Level 1 - pay point 1	\$806.60	\$21.23	\$31.85	\$42.46	\$53.08	\$23.88
Level 1 - pay point 2	\$833.60	\$21.94	\$32.91	\$43.88	\$54.85	\$24.68
Level 1 - pay point 3	\$863.90	\$22.73	\$34.10	\$45.46	\$56.83	\$25.57
Level 1 - pay point 4	\$893.00	\$23.50	\$35.25	\$47.00	\$58.75	\$26.44
Level 2 - pay point 1	\$918.20	\$24.16	\$36.24	\$48.32	\$60.40	\$27.18
Level 2 - pay point 2	\$948.30	\$24.96	\$37.44	\$49.92	\$62.40	\$28.08
Level 2 - pay point 3	\$978.30	\$25.74	\$38.61	\$51.48	\$64.35	\$28.96
Level 2 - pay point 4	\$1,001.60	\$26.36	\$39.54	\$52.72	\$65.90	\$29.66
Level 3 - pay point 1	\$1,027.10	\$27.03	\$40.55	\$54.06	\$67.58	\$30.41
Level 3 - pay point 2	\$1,059.10	\$27.87	\$41.81	\$55.74	\$69.68	\$31.35
Level 3 - pay point 3	\$1,091.60	\$28.73	\$43.10	\$57.46	\$71.83	\$32.32
Level 3 - pay point 4	\$1,121.70	\$29.52	\$44.28	\$59.04	\$73.80	\$33.21
Level 4 - pay point 1	\$1,154.10	\$30.37	\$45.56	\$60.74	\$75.93	\$34.17
Level 4 - pay point 2	\$1,166.20	\$30.69	\$46.04	\$61.38	\$76.73	\$34.53
Level 4 - pay point 3	\$1,193.50	\$31.41	\$47.12	\$62.82	\$78.53	\$35.34
Level 4 - pay point 4	\$1,213.30	\$31.93	\$47.90	\$63.86	\$79.83	\$35.92
Level 5 - pay point 1	\$1,300.00	\$34.21	\$51.32	\$68.42	\$85.53	\$38.49
Level 5 - pay point 2	\$1,336.00	\$35.16	\$52.74	\$70.32	\$87.90	\$39.56
Level 5 - pay point 3	\$1,372.40	\$36.12	\$54.18	\$72.24	\$90.30	\$40.64
Level 5 - pay point 4	\$1,408.50	\$37.07	\$55.61	\$74.14	\$92.68	\$41.70

Table 2 of 2

Classification	Night shift	Overtime - Monday to Saturday - first 2 hours	Overtime - Monday to Saturday - after 2 hours	Overtime - public holiday	Less than 10 hour break between shifts
Level 1 - pay point 1	\$24.41	\$31.85	\$42.46	\$53.08	\$42.46
Level 1 - pay point 2	\$25.23	\$32.91	\$43.88	\$54.85	\$43.88
Level 1 - pay point 3	\$26.14	\$34.10	\$45.46	\$56.83	\$45.46
Level 1 - pay point 4	\$27.03	\$35.25	\$47.00	\$58.75	\$47.00
Level 2 - pay point 1	\$27.78	\$36.24	\$48.32	\$60.40	\$48.32
Level 2 - pay point 2	\$28.70	\$37.44	\$49.92	\$62.40	\$49.92
Level 2 - pay point 3	\$29.60	\$38.61	\$51.48	\$64.35	\$51.48
Level 2 - pay point 4	\$30.31	\$39.54	\$52.72	\$65.90	\$52.72
Level 3 - pay point 1	\$31.08	\$40.55	\$54.06	\$67.58	\$54.06
Level 3 - pay point 2	\$32.05	\$41.81	\$55.74	\$69.68	\$55.74
Level 3 - pay point 3	\$33.04	\$43.10	\$57.46	\$71.83	\$57.46
Level 3 - pay point 4	\$33.95	\$44.28	\$59.04	\$73.80	\$59.04
Level 4 - pay point 1	\$34.93	\$45.56	\$60.74	\$75.93	\$60.74
Level 4 - pay point 2	\$35.29	\$46.04	\$61.38	\$76.73	\$61.38
Level 4 - pay point 3	\$36.12	\$47.12	\$62.82	\$78.53	\$62.82
Level 4 - pay point 4	\$36.72	\$47.90	\$63.86	\$79.83	\$63.86
Level 5 - pay point 1	\$39.34	\$51.32	\$68.42	\$85.53	\$68.42
Level 5 - pay point 2	\$40.43	\$52.74	\$70.32	\$87.90	\$70.32
Level 5 - pay point 3	\$41.54	\$54.18	\$72.24	\$90.30	\$72.24
Level 5 - pay point 4	\$42.63	\$55.61	\$74.14	\$92.68	\$74.14

Home care employee - Full-time & part-time

Table 1 of 2

Classification	Weekly pay rate	Hourly pay rate	Saturday	Sunday	Public holiday	Afternoon shift
Level 1 - pay point 1	\$797.30	\$20.98	\$31.47	\$41.96	\$52.45	\$23.60
Level 2 - pay point 1	\$845.10	\$22.24	\$33.36	\$44.48	\$55.60	\$25.02
Level 2 - pay point 2	\$850.90	\$22.39	\$33.59	\$44.78	\$55.98	\$25.19
Level 3 - pay point 1	\$862.50	\$22.70	\$34.05	\$45.40	\$56.75	\$25.54
Level 3 - pay point 2	\$889.00	\$23.39	\$35.09	\$46.78	\$58.48	\$26.31
Level 4 - pay point 1	\$941.00	\$24.76	\$37.14	\$49.52	\$61.90	\$27.86
Level 4 - pay point 2	\$959.80	\$25.26	\$37.89	\$50.52	\$63.15	\$28.42
Level 5 - pay point 1	\$1,008.80	\$26.55	\$39.83	\$53.10	\$66.38	\$29.87
Level 5 - pay point 2	\$1,048.60	\$27.59	\$41.39	\$55.18	\$68.98	\$31.04

Table 2 of 2

Classification	Night shift	Overtime - Monday to Saturday - first 2 hours	Overtime - Monday to Saturday - after 2 hours	Overtime - public holiday	Less than 10 hour break between shifts	Broken shift - working beyond a 12 hour span	24 hour care - payment per shift
Level 1 - pay point 1	\$24.13	\$31.47	\$41.96	\$52.45	\$41.96	\$41.96	\$260.16
Level 2 - pay point 1	\$25.58	\$33.36	\$44.48	\$55.60	\$44.48	\$44.48	\$275.76
Level 2 - pay point 2	\$25.75	\$33.59	\$44.78	\$55.98	\$44.78	\$44.78	\$277.60
Level 3 - pay point 1	\$26.11	\$34.05	\$45.40	\$56.75	\$45.40	\$45.40	\$281.52
Level 3 - pay point 2	\$26.90	\$35.09	\$46.78	\$58.48	\$46.78	\$46.78	\$290.00
Level 4 - pay point 1	\$28.47	\$37.14	\$49.52	\$61.90	\$49.52	\$49.52	\$307.04
Level 4 - pay point 2	\$29.05	\$37.89	\$50.52	\$63.15	\$50.52	\$50.52	\$313.20
Level 5 - pay point 1	\$30.53	\$39.83	\$53.10	\$66.38	\$53.10	\$53.10	\$329.20
Level 5 - pay point 2	\$31.73	\$41.39	\$55.18	\$68.98	\$55.18	\$55.18	\$342.08

Social and community services employee - Casual

The rates in this guide **don't apply** to Social and community services employees who were or would have been previously covered by a pre-modern award. Pay guides for these employees can be found on the [Social and community services industry pay rates](#) page on our website.

Table 1 of 2

Classification	Hourly pay rate	Saturday	Sunday	Public holiday	Afternoon shift	Night shift
Level 1 - pay point 1	\$26.50	\$31.80	\$42.40	\$58.30	\$29.15	\$29.68
Level 1 - pay point 2	\$27.39	\$32.87	\$43.82	\$60.25	\$30.13	\$30.67
Level 1 - pay point 3	\$28.38	\$34.05	\$45.40	\$62.43	\$31.21	\$31.78
Level 2 - pay point 1	\$34.18	\$41.01	\$54.68	\$75.19	\$37.59	\$38.28
Level 2 - pay point 2	\$35.24	\$42.29	\$56.38	\$77.52	\$38.76	\$39.47
Level 2 - pay point 3	\$36.31	\$43.58	\$58.10	\$79.89	\$39.94	\$40.67
Level 2 - pay point 4	\$37.29	\$44.75	\$59.66	\$82.03	\$41.02	\$41.76
Level 3 - pay point 1	\$38.11	\$45.74	\$60.98	\$83.85	\$41.92	\$42.69
Level 3 - pay point 2	\$39.21	\$47.06	\$62.74	\$86.27	\$43.13	\$43.92
Level 3 - pay point 3	\$40.04	\$48.05	\$64.06	\$88.08	\$44.04	\$44.84
Level 3 - pay point 4	\$40.86	\$49.04	\$65.38	\$89.90	\$44.95	\$45.77
Level 4 - pay point 1	\$43.78	\$52.53	\$70.04	\$96.31	\$48.15	\$49.03
Level 4 - pay point 2	\$44.93	\$53.91	\$71.88	\$98.84	\$49.42	\$50.32
Level 4 - pay point 3	\$46.08	\$55.29	\$73.72	\$101.37	\$50.68	\$51.60
Level 4 - pay point 4	\$47.10	\$56.52	\$75.36	\$103.62	\$51.81	\$52.75
Level 5 - pay point 1	\$49.93	\$59.91	\$79.88	\$109.84	\$54.92	\$55.92
Level 5 - pay point 2	\$50.99	\$61.19	\$81.58	\$112.17	\$56.09	\$57.11
Level 5 - pay point 3	\$52.18	\$62.61	\$83.48	\$114.79	\$57.39	\$58.44
Level 6 - pay point 1	\$54.44	\$65.33	\$87.10	\$119.76	\$59.88	\$60.97
Level 6 - pay point 2	\$55.65	\$66.78	\$89.04	\$122.43	\$61.22	\$62.33
Level 6 - pay point 3	\$56.85	\$68.22	\$90.96	\$125.07	\$62.54	\$63.67
Level 7 - pay point 1	\$58.81	\$70.58	\$94.10	\$129.39	\$64.69	\$65.87
Level 7 - pay point 2	\$60.05	\$72.06	\$96.08	\$132.11	\$66.06	\$67.26
Level 7 - pay point 3	\$61.28	\$73.53	\$98.04	\$134.81	\$67.40	\$68.63
Level 8 - pay point 1	\$63.70	\$76.44	\$101.92	\$140.14	\$70.07	\$71.34
Level 8 - pay point 2	\$64.95	\$77.94	\$103.92	\$142.89	\$71.45	\$72.74
Level 8 - pay point 3	\$66.21	\$79.46	\$105.94	\$145.67	\$72.83	\$74.16

Table 2 of 2

Classification	Overtime - Monday to Saturday - first 2 hours	Overtime - Monday to Saturday - after 2 hours	Overtime - public holiday	Broken shift - working beyond a 12 hour span - disability services work
Level 1 - pay point 1	\$31.80	\$42.40	\$53.00	\$47.70
Level 1 - pay point 2	\$32.87	\$43.82	\$54.78	\$49.30
Level 1 - pay point 3	\$34.05	\$45.40	\$56.75	\$51.08
Level 2 - pay point 1	\$41.01	\$54.68	\$68.35	\$61.52
Level 2 - pay point 2	\$42.29	\$56.38	\$70.48	\$63.43
Level 2 - pay point 3	\$43.58	\$58.10	\$72.63	\$65.36
Level 2 - pay point 4	\$44.75	\$59.66	\$74.58	\$67.12
Level 3 - pay point 1	\$45.74	\$60.98	\$76.23	\$68.60
Level 3 - pay point 2	\$47.06	\$62.74	\$78.43	\$70.58
Level 3 - pay point 3	\$48.05	\$64.06	\$80.08	\$72.07
Level 3 - pay point 4	\$49.04	\$65.38	\$81.73	\$73.55
Level 4 - pay point 1	\$52.53	\$70.04	\$87.55	\$78.80
Level 4 - pay point 2	\$53.91	\$71.88	\$89.85	\$80.87
Level 4 - pay point 3	\$55.29	\$73.72	\$92.15	\$82.94
Level 4 - pay point 4	\$56.52	\$75.36	\$94.20	\$84.78
Level 5 - pay point 1	\$59.91	\$79.88	\$99.85	\$89.87
Level 5 - pay point 2	\$61.19	\$81.58	\$101.98	\$91.78
Level 5 - pay point 3	\$62.61	\$83.48	\$104.35	\$93.92
Level 6 - pay point 1	\$65.33	\$87.10	\$108.88	\$97.99
Level 6 - pay point 2	\$66.78	\$89.04	\$111.30	\$100.17
Level 6 - pay point 3	\$68.22	\$90.96	\$113.70	\$102.33
Level 7 - pay point 1	\$70.58	\$94.10	\$117.63	\$105.86
Level 7 - pay point 2	\$72.06	\$96.08	\$120.10	\$108.09
Level 7 - pay point 3	\$73.53	\$98.04	\$122.55	\$110.30
Level 8 - pay point 1	\$76.44	\$101.92	\$127.40	\$114.66
Level 8 - pay point 2	\$77.94	\$103.92	\$129.90	\$116.91
Level 8 - pay point 3	\$79.46	\$105.94	\$132.43	\$119.18

Crisis accommodation employee - Casual

The rates in this guide **don't apply** to Crisis accommodation employees who were or would have been previously covered by a pre-modern award. Pay guides for these employees can be found on the [Social and community services industry pay rates](#) page on our website.

Table 1 of 2

Classification	Hourly pay rate	Saturday	Sunday	Public holiday	Afternoon shift
Level 1 - pay point 1	\$38.11	\$45.74	\$60.98	\$83.85	\$41.92
Level 1 - pay point 2	\$39.21	\$47.06	\$62.74	\$86.27	\$43.13
Level 1 - pay point 3	\$40.04	\$48.05	\$64.06	\$88.08	\$44.04
Level 1 - pay point 4	\$40.86	\$49.04	\$65.38	\$89.90	\$44.95
Level 2 - pay point 1	\$43.78	\$52.53	\$70.04	\$96.31	\$48.15
Level 2 - pay point 2	\$44.93	\$53.91	\$71.88	\$98.84	\$49.42
Level 2 - pay point 3	\$46.08	\$55.29	\$73.72	\$101.37	\$50.68
Level 2 - pay point 4	\$47.10	\$56.52	\$75.36	\$103.62	\$51.81
Level 3 - pay point 1	\$49.93	\$59.91	\$79.88	\$109.84	\$54.92
Level 3 - pay point 2	\$50.99	\$61.19	\$81.58	\$112.17	\$56.09
Level 3 - pay point 3	\$52.18	\$62.61	\$83.48	\$114.79	\$57.39
Level 4 - pay point 1	\$54.44	\$65.33	\$87.10	\$119.76	\$59.88
Level 4 - pay point 2	\$55.65	\$66.78	\$89.04	\$122.43	\$61.22
Level 4 - pay point 3	\$56.85	\$68.22	\$90.96	\$125.07	\$62.54

Table 2 of 2

Classification	Night shift	Overtime - Monday to Saturday - first 2 hours	Overtime - Monday to Saturday - after 2 hours	Overtime - public holiday
Level 1 - pay point 1	\$42.69	\$45.74	\$60.98	\$76.23
Level 1 - pay point 2	\$43.92	\$47.06	\$62.74	\$78.43
Level 1 - pay point 3	\$44.84	\$48.05	\$64.06	\$80.08
Level 1 - pay point 4	\$45.77	\$49.04	\$65.38	\$81.73
Level 2 - pay point 1	\$49.03	\$52.53	\$70.04	\$87.55
Level 2 - pay point 2	\$50.32	\$53.91	\$71.88	\$89.85
Level 2 - pay point 3	\$51.60	\$55.29	\$73.72	\$92.15
Level 2 - pay point 4	\$52.75	\$56.52	\$75.36	\$94.20
Level 3 - pay point 1	\$55.92	\$59.91	\$79.88	\$99.85
Level 3 - pay point 2	\$57.11	\$61.19	\$81.58	\$101.98
Level 3 - pay point 3	\$58.44	\$62.61	\$83.48	\$104.35
Level 4 - pay point 1	\$60.97	\$65.33	\$87.10	\$108.88
Level 4 - pay point 2	\$62.33	\$66.78	\$89.04	\$111.30
Level 4 - pay point 3	\$63.67	\$68.22	\$90.96	\$113.70

Family day care employee - Casual

Table 1 of 2

Classification	Hourly pay rate	Saturday	Sunday	Public holiday	Afternoon shift
Level 1 - pay point 1	\$26.54	\$31.85	\$42.46	\$58.38	\$29.19
Level 1 - pay point 2	\$27.43	\$32.91	\$43.88	\$60.34	\$30.17
Level 1 - pay point 3	\$28.41	\$34.10	\$45.46	\$62.51	\$31.25
Level 1 - pay point 4	\$29.38	\$35.25	\$47.00	\$64.63	\$32.31
Level 2 - pay point 1	\$30.20	\$36.24	\$48.32	\$66.44	\$33.22
Level 2 - pay point 2	\$31.20	\$37.44	\$49.92	\$68.64	\$34.32
Level 2 - pay point 3	\$32.18	\$38.61	\$51.48	\$70.79	\$35.39
Level 2 - pay point 4	\$32.95	\$39.54	\$52.72	\$72.49	\$36.25
Level 3 - pay point 1	\$33.79	\$40.55	\$54.06	\$74.33	\$37.17
Level 3 - pay point 2	\$34.84	\$41.81	\$55.74	\$76.64	\$38.32
Level 3 - pay point 3	\$35.91	\$43.10	\$57.46	\$79.01	\$39.50
Level 3 - pay point 4	\$36.90	\$44.28	\$59.04	\$81.18	\$40.59
Level 4 - pay point 1	\$37.96	\$45.56	\$60.74	\$83.52	\$41.76
Level 4 - pay point 2	\$38.36	\$46.04	\$61.38	\$84.40	\$42.20
Level 4 - pay point 3	\$39.26	\$47.12	\$62.82	\$86.38	\$43.19
Level 4 - pay point 4	\$39.91	\$47.90	\$63.86	\$87.81	\$43.90
Level 5 - pay point 1	\$42.76	\$51.32	\$68.42	\$94.08	\$47.04
Level 5 - pay point 2	\$43.95	\$52.74	\$70.32	\$96.69	\$48.35
Level 5 - pay point 3	\$45.15	\$54.18	\$72.24	\$99.33	\$49.67
Level 5 - pay point 4	\$46.34	\$55.61	\$74.14	\$101.94	\$50.97

Table 2 of 2

Classification	Night shift	Overtime - Monday to Saturday - first 2 hours	Overtime - Monday to Saturday - after 2 hours	Overtime - public holiday
Level 1 - pay point 1	\$29.72	\$31.85	\$42.46	\$53.08
Level 1 - pay point 2	\$30.72	\$32.91	\$43.88	\$54.85
Level 1 - pay point 3	\$31.82	\$34.10	\$45.46	\$56.83
Level 1 - pay point 4	\$32.90	\$35.25	\$47.00	\$58.75
Level 2 - pay point 1	\$33.82	\$36.24	\$48.32	\$60.40
Level 2 - pay point 2	\$34.94	\$37.44	\$49.92	\$62.40
Level 2 - pay point 3	\$36.04	\$38.61	\$51.48	\$64.35
Level 2 - pay point 4	\$36.90	\$39.54	\$52.72	\$65.90
Level 3 - pay point 1	\$37.84	\$40.55	\$54.06	\$67.58
Level 3 - pay point 2	\$39.02	\$41.81	\$55.74	\$69.68
Level 3 - pay point 3	\$40.22	\$43.10	\$57.46	\$71.83
Level 3 - pay point 4	\$41.33	\$44.28	\$59.04	\$73.80
Level 4 - pay point 1	\$42.52	\$45.56	\$60.74	\$75.93
Level 4 - pay point 2	\$42.97	\$46.04	\$61.38	\$76.73
Level 4 - pay point 3	\$43.97	\$47.12	\$62.82	\$78.53
Level 4 - pay point 4	\$44.70	\$47.90	\$63.86	\$79.83
Level 5 - pay point 1	\$47.89	\$51.32	\$68.42	\$85.53
Level 5 - pay point 2	\$49.22	\$52.74	\$70.32	\$87.90
Level 5 - pay point 3	\$50.57	\$54.18	\$72.24	\$90.30
Level 5 - pay point 4	\$51.90	\$55.61	\$74.14	\$92.68

Home care employee - Casual

Table 1 of 2

Classification	Hourly pay rate	Saturday	Sunday	Public holiday	Afternoon shift	Night shift
Level 1 - pay point 1	\$26.23	\$31.47	\$41.96	\$57.70	\$28.85	\$29.37
Level 2 - pay point 1	\$27.80	\$33.36	\$44.48	\$61.16	\$30.58	\$31.14
Level 2 - pay point 2	\$27.99	\$33.59	\$44.78	\$61.57	\$30.79	\$31.35
Level 3 - pay point 1	\$28.38	\$34.05	\$45.40	\$62.43	\$31.21	\$31.78
Level 3 - pay point 2	\$29.24	\$35.09	\$46.78	\$64.32	\$32.16	\$32.75
Level 4 - pay point 1	\$30.95	\$37.14	\$49.52	\$68.09	\$34.05	\$34.66
Level 4 - pay point 2	\$31.58	\$37.89	\$50.52	\$69.47	\$34.73	\$35.36
Level 5 - pay point 1	\$33.19	\$39.83	\$53.10	\$73.01	\$36.51	\$37.17
Level 5 - pay point 2	\$34.49	\$41.39	\$55.18	\$75.87	\$37.94	\$38.63

Table 2 of 2

Classification	Overtime - Monday to Saturday - first 2 hours	Overtime - Monday to Saturday - after 2 hours	Overtime - public holiday	Broken shift - working beyond a 12 hour span	24 hour care - payment per shift
Level 1 - pay point 1	\$31.47	\$41.96	\$52.45	\$47.21	\$302.08
Level 2 - pay point 1	\$33.36	\$44.48	\$55.60	\$50.04	\$320.24
Level 2 - pay point 2	\$33.59	\$44.78	\$55.98	\$50.38	\$322.40
Level 3 - pay point 1	\$34.05	\$45.40	\$56.75	\$51.08	\$326.88
Level 3 - pay point 2	\$35.09	\$46.78	\$58.48	\$52.63	\$336.80
Level 4 - pay point 1	\$37.14	\$49.52	\$61.90	\$55.71	\$356.56
Level 4 - pay point 2	\$37.89	\$50.52	\$63.15	\$56.84	\$363.76
Level 5 - pay point 1	\$39.83	\$53.10	\$66.38	\$59.74	\$382.32
Level 5 - pay point 2	\$41.39	\$55.18	\$68.98	\$62.08	\$397.28

Allowances

Allowances	Rate
First aid allowance - full-time	\$16.51 per week
First aid allowance - part-time or casual	\$0.43 per hour up to a maximum of \$16.51 per week
Hot work allowance - 40°C-46°C (employed at current workplace before 8 August 1991)	\$0.49 per hour
Hot work allowance - over 46°C (employed at current workplace before 8 August 1991)	\$0.59 per hour
Laundry allowance	\$0.32 per shift up to a maximum of \$1.49 per week
Meal allowance	\$13.29 for a meal
On call allowance - any 24 hour period or part thereof when on call between the time of finishing ordinary duty on Monday to the time of finishing ordinary duty on Friday	\$19.78
On call allowance - any other 24 hour period or public holiday, or part thereof	\$39.16
Sleepover allowance	\$48.45 for each sleepover
Special or protective clothing reimbursement	reimbursement for any rubber gloves, special clothing or safety equipment the employee is required to provide
Uniform allowance	\$1.23 per shift up to a maximum of \$6.24 per week
Telephone reimbursement - maintain telephone (on call)	reimbursement for rental charges
Telephone reimbursement - install and maintain telephone (on call)	reimbursement for the cost of installation and rental charges
Overnight away from home reimbursement	reimbursement for the cost of reasonable accommodation and meals
Travelling expenses reimbursement	reimbursement for the agreed cost of reasonable fares, meals and accommodation expenses
Vehicle allowance	\$0.78 per km